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**APPLICATION PACK**

**NEBDN CERTIFICATE IN DENTAL NURSING**

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**IMPORTANT INFORMATION**

**Entry Requirements**

Any applicant for the NEBDN National Diploma course must be employed as a Dental Nurse prior to application.

They must also have access to the range of procedures required to complete their Record of Experience. More information regarding the procedures required for the course is available via the Mentor Information Sheet (pg. 4)

Applicants will need to be self-motivated and will need to be supported in the workplace by suitably qualified staff willing to act as witnesses. More information about the role of the witness can be found on the Mentor Information Sheet (pg. 4)

**Course Attendance**

Students are expected to attend a minimum of 90% of the face-to-face course dates provided. Students are also expected to review 100% of any learning material provided online. A full copy of the Attendance & Participation policy will be made available to students prior to the first date of the course for which they are applying.

**Resit Policy**

Candidates who fail the examination will continue to be supported by the DTEC team at no extra cost until the expiration of their Record of Experience. NEBDN however will charge a resit examination fee. Details of fees payable are available on the NEBDN website (www.nebdn.org). These fees are to be paid to DTEC in the first instance and are then forwarded to NEBDN.

**Deferral Policy**

Candidates who choose to / or are required to defer entry to the examination will continue to be supported by the DTEC team until the expiration of their Record of Competence. DTEC will however charge a fee (£350) where a candidate chooses to defer more than once or to an examination more than 6 months after the original examination date. NEBDN will charge a deferral fee for every deferral request. Details of fees payable are available on the NEBDN website (www.nebdn.org). These fees are to be paid to DTEC in the first instance and are then forwarded to NEBDN.

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**APPLICATION FORM**

**ONLINE DENTAL NURSE COURSE**

**APPLICATION FORM**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Personal Details** | | | | | | | | | | | | | | | | | | |
| Title: | | First Name: | | | Last Name: | | | | | | | Date of Birth: | | | | | | |
|  | |  | | |  | | | | | | |  | | | | | | |
| Address (Home): |  | | | | | | | | | | | | | | | | | |
| Address (Work): |  | | | | | | | | | | | | | | | | | |
| Telephone (H): |  | | | | | | | | | | | | | | | | | |
| Telephone (W): |  | | | | | | | | | | | | | | | | | |
| Telephone (M): |  | | | | | | | | | | | | | | | | | |
| Email Address: |  | | | | | | | | | | | | | | | | | |
| Photographic ID:  All applicants are required to submit a copy of valid Photographic ID with their Application Form. Acceptable forms of ID are listed below. Any ID provided must be in date i.e. have not expired. Please indicate which form of ID you are submitting with your application below. | | | | | | | | | | | | | | | | | | |
| ID Card / National Identification Card  Driving Licence  Passport | | | |  | | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | | |
| **Educational Background** | | | | | | | | | | | | | | | | | | |
| Learning Establishment Last Attended: | | | | | |  | | | | | | | | | | | | |
| Dates: | | | | | |  | | | | | | | | | | | | |
| **Courses Attended (last three years):** | | | | | | | | | | | | | | | | | | |
|  | | | | | | Date: | | |  | | | | | | | | | |
|  | | | | | | Date: | | |  | | | | | | | | | |
|  | | | | | | Date: | | |  | | | | | | | | | |
|  | | | | | | Date: | | |  | | | | | | | | | |
|  | | | | | | Date | | |  | | | | | | | | | |
| **Employment History** | | | | | | | | | | | | | | | | | | |
| **Current Employment:** | | | | | | | | | | | | | | | | | | |
| Employer: |  | | | | | | | | Date: | | | | | |  | | | |
| Role Description: |  | | | | | | | | | | | | | | | | | |
| **Previous Employment:** | | | | | | | | | | | | | | | | | | |
| Employer: | | |  | | | | | | Date: | | | | | |  | | | |
| Employer: | | |  | | | | | | Date: | | | | | |  | | | |
| Employer: | | |  | | | | | | Date: | | | | | |  | | | |
| **Learning Needs:** | | | | | | | | | | | | | | | | | | |
| Please answer the following questions relating to your learning needs. | | | | | | | | | | | | | | | | | | |
| My computer skills are: | | | Non Existent | | |  | Adequate | | | | | | | |  | | | |
| Good | | |  | Excellent | | | | | | | |  | | | |
| English is my: | | | First Language | | |  | Second Language | | | | | | | |  | | | |
| I have specific learning needs related to literacy: | | | | | | | Yes |  | | | | | No | | | |  | |
| If yes, please specify: | | | | | |  | | | | | | | | | | | | |
| **Mentor Information** | | | | | | | | | | | | | | | | | | |
| For the purposes of this course you will need to have been allocated a mentor whose role is to support your learning and observe your performance in the workplace. Please give their details below: | | | | | | | | | | | | | | | | | | |
| Mentor Name: | | | | | |  | | | | | | | | | | | | |
| GDC Registration No: | | | | | |  | | | | | | | | | | | | |
| Telephone (H): | | | | | |  | | | | | | | | | | | | |
| Telephone (W): | | | | | |  | | | | | | | | | | | | |
| Telephone (M): | | | | | |  | | | | | | | | | | | | |
| Email Address: | | | | | |  | | | | | | | | | | | | |
| **Payment Information** | | | | | | | | | | | | | | | | | | |
| My employer is funding the course and I have been provided with a PO number | | | | | | | | | | | Yes | | |  | | No | |  |
| PO Number: | | | | | |  | | | | | | | | | | | | |
| I am funding the course and have paid via: | | | | | | Bank transfer | | | |  | | | | | | | | |
|  | | | | | | Card payment | | | |  | | | | | | | | |
| Payment Reference number: | | | | | |  | | | | | | | | | | | | |

**COURSE SUITABLITY CHECKLIST**

**NEBDN ONLINE DIPLOMA IN DENTAL NURSING**

Please read and complete all sections of the checklist.

|  |  |
| --- | --- |
| **Applicant Full Name:** |  |
| **Applicant Signature:** |  |
| **Mentor (GDC registered Dental Care Professional) Full Name:** |  |
| **Mentor Signature:** |  |
| **Mentor GDC Number:** |  |
| **Date:** |  |

|  |  |  |
| --- | --- | --- |
| **Requirements** | **Yes** | **No** |
| Applicant is employed as a Dental Nurse and will have a minimum of 4 months’ work experience within a dental surgery environment before the course start date. |  |  |
| Study Leave authorised for Face to Face Induction session. This is to be arranged between **applicant & employer** |  |  |
| Mentor agrees to attend the course induction with applicant |  |  |
| Mentor agrees to support applicant throughout the course and liaise with course tutor |  |  |
| Applicant has access to all the dental procedures required to complete the Record of Experience (ROE) |  |  |
| Mentor can ensure all witnesses are aware of their responsibilities and support witnesses to carry out their role |  |  |
| Mentor agrees to complete the workplace OSCE’s provided during the course |  |  |
| Applicant to have access to witness/witnesses who agree to complete online witness training and observe the applicant following the requirements of the ROE |  |  |
| Applicant will have access to a computer or laptop to complete online activity for ROE and the Course Learning Environment (this online course is not compatible with Apple devices) |  |  |
| Mentor agrees to complete the Service Level Agreement and Training Practice Monitoring Form |  |  |
| **Please add any questions or comments you may have or wish to state to support your application** | | |
|  | | |

Incomplete checklists will not be accepted by the centre and will be returned immediately to the sender.

**MAKING A PAYMENT**

Methods of Payment

Option 1 – Telephone Payment

To make a telephone payment please call 0203 299 6428. It is important to quote your full name, the amount you are paying and the course you will be attending, together with the following information:

Cost Code: 303279

Subjective Code: 455800

Option 2 – Credit Card Payment

If you prefer you can make a Credit Card payment, by completing the attached form, ensuring you complete all details in full to include the course name you wish to attend.

**Please note that we do not accept card payments made by American Express.**

Option 3 – Bank Transfer

If you prefer to make a bank transfer – details needed are below:

**Account Name**: GBS RE KINGS COLL HOSP NHSFT

**Account Number**: 10020217

**Bank Sort Code**: 60-70-80

It is very important and essential that you ensure a reference is added – this should be your Initial, Surname, Course Name and reference number 303279-455800

**IMPORTANT**

Once you have processed your payment, please can you email me [maxine.price1@nhs.net](mailto:maxine.price1@nhs.net) and let me know what payment option you chose and the amount you paid.

kch_ft_colour

Course:

Date:

Credit card details below:

|  |  |
| --- | --- |
| **Details for credit card payments** | |
| NAME ON CARD: |  |
| CARD NUMBER: |  |
| EXPIRY DATE:  (Month/Year) |  |
| CV2\* |  |
| CUSTOMER PHONE NUMBER: |  |
| CUSTOMER EMAIL: |  |
| BILLING ADDRESS: |  |
| CITY: |  |
| COUNTY/STATE: |  |
| POSTCODE/ZIP: |  |
| COUNTRY: |  |
| AMOUNT: | £ |
| REFERENCE CODE: | **303279** |
| SUBJECTIVE CODE: | **455800** |
| I CONSENT TO PAYMENT OF £ TO BE CHARGED TO THE ACCOUNT LISTED ABOVE: | Yes  No |

Please send completed form to Amanda White, Head of Financial Transactions ([amanda.white1@nhs.net](mailto:amanda.white1@nhs.net)) or Josephine Olukoya ([josephine.olukoya@nhs.net](mailto:josephine.olukoya@nhs.net)).

A copy should also be sent to [maxine.price1@nhs.net](mailto:maxine.price1@nhs.net)

**BOOKING, CANCELLATION AND REFUND POLICY**

**Seminar and Course Bookings**

To help maintain the quality of course delivery, all our course and seminars are subject to a limit on the

maximum number of delegates. Once a course is full any additional applicants will be offered a place on

the waiting list. This will mean your application is held until the next intake. If, for any reason, a place

becomes available on the current course you may be contacted and offered an earlier opportunity to join

the course.

Having completed the relevant application form and submitted full payment you will be sent a letter of

confirmation. You do not have a place on the course until the letter of confirmation has been sent.

**Cancellations by the Applicant**

By completing your application for a course and making a payment (whether in full or in instalments), you

agree to the following Terms and Conditions. We acknowledge that sometimes there is a need to cancel

your enrolment from a course/training workshop. If you cannot attend, or no longer require a place, please

provide notice of cancellation at least 6 weeks prior to the start of the course.

Cancellations received 6 weeks or more prior to the course/seminar start date will be refunded the fee you

have paid less an administration fee of £50.

Cancellations received less than 6 weeks prior to the course/seminar start date will not be eligible for a

refund.

Refunds may, however, be considered where there are extenuating circumstances. If you consider your

cancellation to be due to extenuating circumstances please complete the Extenuating Circumstances form

and submit by email to maxine.price1@nhs.net. Where cancellations due to extenuating circumstances are

accepted a full refund, minus a £50 administration fee, will be made.

**Cancellations by the Centre**

All bookings are accepted on the understanding that a course or seminar will only be delivered if it attracts

the required minimum number of delegates to ensure viability. In the unlikely event that a course is

cancelled by the Centre we will notify you at least 2 weeks before the date of the course or seminar (as far

as is reasonably practicable) and we will refund all fees paid. All refunds will be paid as soon as possible

after the date of cancellation.

**EXTENUATING CIRCUMSTANCES REFUND REQUEST FORM**

By completing your application for a course and making a payment (whether in full or in instalments), you agree to the following Terms and Conditions.

We acknowledge that sometimes there is a need to cancel your enrolment from a course/training workshop. If you cannot attend, or no longer require a place, please provide notices of cancellation at least 6 weeks prior to the start of the course.

* Cancellations received 6 weeks or more prior to the course/seminar start date will be refunded the fee you have paid less an administration fee of £50.
* Cancellations received less than 6 weeks prior to the course/seminar start date will not be eligible for a refund.
* Refunds may, however, be considered where there are extenuating circumstances (global pandemic or where clinical activity is greatly reduced at point of application) may be considered. If you consider your cancellation to be due to extenuating circumstances please complete this form and submit by email to maxine.price1@nhs.net. Where cancellations due to extenuating circumstances are accepted a full refund, minus a £50 administration fee, will be made.

**Refunds will be made to Payee only**.

To be completed by applicant:

|  |  |  |  |
| --- | --- | --- | --- |
| Name |  | Date of Request |  |
| Course |  | Fees Paid |  |
| Reason for Refund |  | | |
| Address for Refund |  | | |
| Signature |  | | |

For Office Use Only:

|  |  |  |  |
| --- | --- | --- | --- |
| Date of Cancellation |  | Date of action |  |
| Total Amount of Refund |  | Actioned by |  |
| Notes: |  | | |



**Service and Monitoring Agreement**

**Purpose**

The purpose of the Service and Monitoring Agreement (SMA) is to formalise the roles and responsibilities of all parties involved in the delivery of training and assessment for Dental Nurses working towards the National Examination Board for Dental Nurses (NEBDN) National Diploma in Dental Nursing; Employer, Centre and NEBDN and to ensure that Learners have continued access to a suitable clinical learning environment. It is the Centre’s responsibility to ensure effective provision of clinical training is provided by Employers/Clinical Placements.

This SMA sets out the guiding principles necessary for the establishment of an effective training and working environment consistent with health and safety legislation, NEBDN mandated documentation and current GDC guidelines.

**Process**

* The SMA must be completed prior to the Centre accepting a Learner onto the training course. Failure of any party to complete and sign the SMA may result in the Learner not being accepted onto the NEBDN National Diploma in Dental Nursing training qualification
* Photographic ID checks must be completed prior to accepting a Learner onto the training course (e.g., ID. Card, passport, photographic driving licence (including provisional licence), Citizen card, Workplace issued identity card)
* If more than one Learner from a practice is undertaking training with the same Centre, one form must be completed for each Learner
* As part of the process, Centres must ensure that they check there are sufficient witnesses, and must have adequate allocated time, to support a Learner to complete each element of the Record of Experience (RoE)
* It is the Centre’s responsibility to ensure that witnesses have the appropriate skills, knowledge and training to support the Learner, and that professional registration is checked, validated and recorded by the Learner within the Support Staff Reg Sheet located within the RoE
* Guidance and training tools to support Centres and Witnesses is found at [Witness-Toolkit-v1.0-PDF-2021.pdf (nebdn.org)](https://www.nebdn.org/app/uploads/2021/12/Witness-Toolkit-v1.0-PDF-2021.pdf)
* The Centre and Employer must keep a copy of the completed SMA for their own records. These will be reviewed for each Learner as part of NEBDN’s Quality Audit process and could be requested by NEBDN at any point.
* **Names of Learners covered under this Agreement:**

|  |  |
| --- | --- |
| **Name** | **Employment Status (employed full time, employed part time, full time student)** |
|  |  |
|  |  |
|  |  |

**Services and Requirements to be provided under this agreement by:**

**Employer**

………………………………………. *(Insert Employer/ placement name)* is/are committed to providing continual support to the Learner whilst training towards the NEBDN National Diploma in Dental Nursing qualification provided by the Centre and will commit to the following:

* The Employer and/or witness(es) must attend the Centre induction at the beginning of the programme, which will explain the course content, assessment methods and Record of Experience requirements
* Allow the Learner to attend training according to the pre-notified timetable
* Provide a workplace induction, which includes GDC Standards for the Dental Team, Health & Safety Policy, Equality and Diversity Policy, Infection Control Policy, Medical Emergencies, Risk Assessment, Decontamination Policy, IR(ME)R & Local Rules, Complaints Policy, Governance Systems and Quality Assurance Systems
* Until a formal workplace induction has taken place, and attendance recorded, learners must not assist in any procedures
* Ensure that all Witnesses are registered healthcare professionals with an appropriate qualification in the relevant subject matter and can commit the time needed to support the Learner appropriately by observing practice and performance, providing constructive feedback, both verbally and within the witness asset, accordingly. Consideration must be given if the registrant has any conditions in place i.e., would the learner be at risk.
* Ensure that the Learner will receive appropriate workplace training and supervision, including certified Basic Life Support training
* Employers must ensure that quarterly progress reports are compiled and shared with the Centre and Learner which include attendance, development of clinical skills, professionalism, clinical decision making, attitude, communication skills with the dental team and the patients, team working and identification of any concerns or risks that may affect the Learner’s ability to complete the qualification, as a minimum
* Ensure all patient ranges within the RoE can be facilitated to enable learners to meet all requirements:
* Adult – anyone between the ages of 16-64
* Child – anyone age 15 or below
* Elderly – anyone aged 65 and over
* Special Needs – anyone for whom the procedure or support offered during the procedure has been adapted due to a medical condition or disability
* Ensure all witness assets are signed, ideally at the time of completion, or within 14 days of the date of activity otherwise the asset will be deemed invalid
* Ensure that all patients are made aware that they are being treated by Learners and give consent:
  + Patients must be provided with information about the Learner’s and Supervisor’s roles, what standards they can expect from Learner dental nurse, what they should do if they wish to provide feedback
  + Ensure that there is a suitable method to clearly identify the Trainee dental nurse to patients and other Dental Care Professionals within the clinical environment
  + Inform the Centre of any Learner Fitness to Practise/Fitness to Practise issues.

The requirements for the Learner to complete the RoE are as follows:

|  |  |  |
| --- | --- | --- |
| Unit 1 | | |
| Practical Experience Record Sheet | Procedure Required | |
| Preparing and Maintaining the Clinical Environment | | **One of each**  Restorative procedure  Periodontal Procedure  Extraction |
| Sterilisation Process | | **One of each**  Restorative or periodontal procedure  Extraction forceps or surgical instruments  Handpiece |
| Disinfection of impressions | | **Two of each**  Alginate impression  Elastomer impression |
| Supplementary Outcomes | | |
| GDC Standards Guidance  Infection control  Personal development plan  Basic Life Support | | |
| Unit 2 | | |
| Practical Experience Record Sheet | Procedure Required | |
| Assisting with Preventative Procedure | | **One of each**  Scale and polish procedure  Fissure sealant  Topical fluoride |
| Supplementary Outcomes | | |
| Oral hygiene instruction  Tooth morphology  Booking appointments  Drugs  Record keeping | | |
| Unit 3 | | |
| Practical Experience Record Sheet | Procedure Required | |
| Clinical Assessment | | **One of each**  New patient  Existing patient  Emergency patient |
| Assisting in Taking and Processing a Radiograph | | **3 required.** Can be intra-oral only, extra-oral only or a mixture of both  Intra–oral  Extra-oral |
| Supplementary Outcomes | | |
| Forensic notation  FDI notation  Periodontal charting  Film packet  Manual developing  Treatment planning | |  |
| Unit 4 | | |
| Practical Experience Record Sheet | Procedure Required | |
| Cavity Restoration | | **3 required.** Can be from any range or a mixture:  Amalgam  Composite  Glass Ionomer |
| Endodontic procedure | | **3 required.** Can be from any range or a mixture:  Pulpectomy first or second stage  Pulpotomy  Apicectomy |
| Fixed Prosthesis procedure | | **2 from each**  Preparation procedure  Fitting procedure |
| Removable Prosthesis procedure | | **2 from each**  Impression taking  Bite stage  Try-in stage  Fit stage |
| Supplementary Outcomes | | |
| Laboratory prescription  Bridges | |  |
| Unit 5 | | |
| Practical Experience Record Sheet | Procedure Required | |
| Extraction procedure | | **3 required.** Can be from any range or a mixture:  Simple extraction (tooth or root)  Surgical extraction (tooth or root) |
| Local Anaesthetic procedure | | **2 of each**  Infiltration injection  ID block injection |
| Supplementary Outcomes | | |
| Post-operative instructions  Orthodontic appliance  Oral hygiene instruction  Anxious patient  Patient Feedback | |  |

By signing this SMA you are permitting the Centre to monitor the Employer/clinical placement induction to ensure Learners have access to a suitable clinical learning environment, and that all requirements detailed above will be met.

**Employer Details:**

|  |
| --- |
| Practice Address: |
| Type of Practice e.g. GDP, Private, Hospital or Specialist (please give details): |
| Named Contact: |
| Named Contact phone number: |
| Learner Mentor name: |
| Learner Mentor GDC No: |
| Witness(es) Name(s): |
| Witness(es) GDC Registration Number(s): |
| Employer name: |
| Employer GDC Registration No.: |
| Employer Email address: |
| Signed: |
| Date: |

**Centre**

An Induction must be delivered at the beginning of the programme, and the following persons must attend:

* Learner
* Employer/witness(es)
* All training staff

A register of all attendees must be retained.

All Centres are required to go through an approval process with the NEBDN to ensure their qualification delivery meets the NEBDN Standards for Accreditation. Centres must ensure all Employers and Learners are made aware of the qualification requirements, and that if full accreditation status is not met, Learners will be unable to sit the final examination.

………………………………………. *(Insert Centre name)* is committed to providing education, training and support to the Learner for as long as training towards the NEBDN National Diploma in Dental Nursing is being provided on behalf of the Employer andwill ensure compliance with the NEBDN Standards for Accreditation.

It is the Centre’s responsibility to ensure that information relating to all witnesses must be documented, verified and monitored by the Centre.

The Centre must validate each witness email address to ensure authenticity.

The Internal Verifier must check each Witness against the relevant register and confirm that they are current registrants, at each verification session, in accordance with the NEBDN Toolkit to Support Centres with the RoE/RoC.

As part of the final process for the RoE sign off, the Internal Verifier must complete the checks on the RoE to ensure that it has satisfactorily met all NEBDN requirements and record this check on the Support Staff Reg Sheet.

**All witnesses must be made aware that their registration is at risk if they knowingly make false declarations within the RoE.**

Centres must ensure that quarterly progress reports are compiled and shared with the Employer and Learner. The report must include detail on attendance, theoretical progress, assessment results, attitude, communication skills, identification of any concerns or risks that may affect the Learner’s ability to complete the qualification and RoE progress, as a minimum.

|  |
| --- |
| Centre Named representative: |
| Centre Name: |
| Centre Address: |
| Centre Contact Telephone Number: |
| Centre Email Address: |
| Date of when Employer/Clinical Placement Induction documentation seen: |
| Date of when Proposed Witness(es) checks completed by Centre: |
| Signed: |
| Date: |

**Centre Risk Monitoring:**

A named person within the Centre must complete a check of the most recent CQC inspection and highlight any concerns below before enrolling the Learner onto the course.

|  |  |  |
| --- | --- | --- |
| CQC certificate number and date of verification: |  |  |
| Any risk (s) identified: | Yes £ | No £ |
| If yes, please give details: |  | |
| Actions Agreed, including timescales: |  | |
| Name of the Centre Representative completing these checks: |  | |
| GDC Registration No: |  | |
| Date completed: |  | |
| Signature: |  | |

**General Terms and Conditions:**

**Centre**

Should any issue arise in relation to the quality, amount and type of support being offered by the Employer, attempts should be made to resolve them directly with the Employer. If there is no resolution, or if the Centre has serious concerns, and/or a risk has been identified then NEBDN must be informed.

**Employer**

Should any issue arise regarding the quality of the education being offered by the Centre, attempts should be made to resolve them directly with the Centre in the first instance, following the Centre’s documented complaints procedure. Only then if the issue is not resolved can the Employer contact NEBDN.

**Centre Risk Monitoring:**

A named person within the Centre must complete a check of the most recent CQC inspection and highlight any concerns below before enrolling the Learner onto the course.

|  |  |  |
| --- | --- | --- |
| CQC certificate number and date of verification: |  |  |
| Any risk (s) identified: | Yes £ | No £ |
| If yes, please give details: |  | |
| Actions Agreed, including timescales: |  | |
| Name of the Centre Representative completing these checks: |  | |
| GDC Registration No: |  | |
| Date completed: |  | |
| Signature: |  | |

**General Terms and Conditions:**

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**Employer**

Should any issue arise regarding the quality of the education being offered by the Centre, attempts should be made to resolve them directly with the Centre in the first instance, following the Centre’s documented complaints procedure. Only then if the issue is not resolved can the employer contact NEBDN.

**APPLICATION CHECKLIST**

Before submitting your application documentation, please check you have completed and included the following:

|  |  |
| --- | --- |
| Application Form |  |
| Course Suitability Form |  |
| Workplace CQC Certificate |  |
| One form of ID |  |
| Service Monitoring Agreement |  |